

Q&A FOR ALL STARS CRICKET CCBs AND CRICKET CLUBS



HOW DO I RE-SCHEDULE MY PROGRAMME?

If you are in a position to re-schedule for later in the summer, please do so via your club page on ClubSpark by clicking on the programme you wish to re-schedule, then amending the subsequent session dates and times.

We request that all centres make a decision on whether they will re-schedule or cancel a past programme by Friday 24 July. If you are cancelling your programme, please inform the All Stars Cricket Helpdesk at AllStarsCricket@ecb.co.uk, and your local County Cricket Board so they can process the necessary refunds and advise you on the best course of action. Please also inform your participants as soon as possible that you are cancelling your programme so that they can make necessary arrangements.

With the limit on total group size of 30 split into two groups of up to 15 children, this may impact on the amount of participants your club can have at your programme. As such, we would recommend amending the status of your programme to suit the needs of your programme. If you do not wish to attract any new participants, you may wish to move to 'hidden' or 'direct link only'.

For specific guidance on the use of ClubSpark in rescheduling programmes and other components for ClubSpark, please see [here](#).

Once a programme has been rescheduled, please contact all of your participants to let them know the new sessions dates and times and to confirm their attendance. This will enable you to determine how many participants you have at each session, and how you can run that session safely to meet the updated guidance.

DOES OUR CENTRE HAVE TO RUN THE 8-SESSIONS OVER AN 8 WEEK PERIOD?

All Stars Cricket is designed to be an 8-week programme of 45-60 minute sessions, however, we recognise with the impact of COVID-19, the ability for your centre to accommodate eight weeks of activity at this time may be difficult. As a result, you may look to be flexible with your sessions for example, running two sessions a week for four weeks, or multiple sessions a day to make up the eight sessions.

This can all be done by amending your session dates and times as described above. However, the system will require you to enter eight individual sessions, even if they are back to back.

HOW MANY CHILDREN CAN I RUN A PROGRAMME FOR?

The maximum total group sizes are 30 including activators & supervisors, split into two groups of up to 15 children to support social distancing. Each group must have the appropriate number of additional adults to meet cricket safeguarding ratios of 1:8.

There can be more than one group of 30 at a venue at the same time, but only if a risk assessment has been done and all other requirements for health, safety and social distancing of those in attendance have been met including arrival and departure procedures to ensure additional groups remain separate.

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WILL THE ECB BE RUNNING A NATIONAL MARKETING CAMPAIGN?

The ECB will not be re-launching a national marketing campaign to correspond with the return of All Stars Cricket due to the varying ability of centres across the country to cope with an influx of numbers. However, the postcode finder for parents will be available to register for the programme, this will be surfaced by 17 July – in the meantime clubs can promote their sessions via their private link available on their ClubSpark page. The direct link can be found at the bottom of the page for the individual programme you are looking to promote.

There are also resources available to promote your programme on the ECB resource hub [here](#). Centres with limited capacity should keep a close eye on registration numbers to ensure it does not exceed capacity, alternatively centres may wish to their status to 'hidden' or 'direct link only' to limit the number of registrations coming through.

WILL YOU BE MAKING ANY MODIFICATIONS TO THE ALL STARS CRICKET GAMES AND ACTIVITIES

All Stars Cricket will be following the recreational cricket guidance released by the ECB as set out [here](#). The key points relating to All Stars Cricket are:

- Individuals should undergo a personal symptom check prior to all activity and not take part if they demonstrate any COVID-19 symptoms.
- All groups are limited to a maximum of 30 participants, including children, coaches, parents, and activators.
- Club representatives should ensure that the facility is compliant with current UK Government guidance related to COVID-19.
- Clubs should keep a record of attendees at a match/session, including contact details, to support NHS Test and Trace.
- Players should remain socially distanced at all times.
- Limit the sharing of equipment where possible. Where not possible, practice strict hand hygiene.
- All activity should include regular hygiene breaks for participants' hands and the ball. E.g. prior to the start of the activity, every 20 minutes, at all drinks and toilet breaks, and after the activity.

Additional advice for All Stars Cricket includes:

- For children, total groups sizes of 30 (including activators and supervisors) should be split into groups of up to 15 children. Each group should have sufficient adults required to meet cricket safeguarding ratios (1 adult for every 8 children).
- There can be more than one group of 30 at a venue at the same time, but only if a risk assessment has been done and all other requirements for health, safety and social distancing of those in attendance have been met including arrival and departure procedures to ensure additional groups remain separate.
- If parents are involved in the activity, they will need to be included in the total group size.

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- Parents should drop off and collect participants via a protocol that maintains social distancing e.g. queuing 2m apart and using separate entry/exit points.
- Parents should remain socially distanced e.g. 2m apart on the side-line.
- We would recommend all participants bring their own named and marked All Stars Cricket participant pack so they can use their own equipment during the sessions rather than sharing with others.
- All Stars Cricket activity has been adapted so they can take part in most of the activity as an individual. When moving to pairs activity, social distancing should be maintained wherever possible, and participants should operate in the same pair for the length of the session to minimise equipment sharing
- When setting up activity, use cones and ropes to create grids and ground markings that helps keep participants at least 2m apart as per social distancing guidelines.

We will also be releasing an Activator Handbook in the coming days which shares the games we would recommend during the current climate, and how they can be specifically adapted to cope with the requirements of current situation.

WILL NEW PARTICIPANTS RECEIVE A PARTICIPANT PACK IF THEY REGISTER?

Participant packs will be delivered as usual with a lead time of up to 10 business days. Please bear this in mind when rescheduling start dates and if parents contact you regarding their participant packs. Please direct them to the All Stars Cricket helpdesk at allstarscricket@ecb.co.uk if they have any questions.

WILL CENTRES RECEIVE NEW ALL STARS CRICKET PACKS?

With many centres having to cancel their programmes, we have paused the automated club kit delivery for 2020 so centres do not receive kit in error. The majority of centres consulted have less participants in previous years and do not believe they require additional equipment. However, if you are in need, please contact your local County Cricket Board who will be able to order directly through the ECB on an at needs basis.

WILL THE ECB RUN ACTIVATOR TRAINING FOR NEW CENTRES

Running Activator training is at the discretion of your local County Cricket Board and their ability to run Activator training safely and at reduced staffing capacity due to COVID-19. If you require activator training because you are a new centre, or new activator, please contact your local County Cricket Board.

There is also an e-learning course for new All Stars Cricket Activators that is supplementary to the face-to-face training. However, it is a requirement that this e-learning course is completed in conjunction with face-to-face training.

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FAQs FROM PREVIOUS GUIDANCE



IF MY CLUB IS UNABLE TO DELIVER THE SESSIONS, IS IT OK FOR CLUBS TO CANCEL THEIR ALL STARS SESSIONS?

The decision on whether to re-schedule your All Stars Cricket programme is at the discretion of the centre or club. If clubs are unable to deliver a rescheduled All Stars Cricket programme in 2020 due to perceived safety risks, the impact on volunteers, ground capacity, timing of the sessions or any other reasons, that it not a problem. There is no obligation to run All Stars Cricket.

If you are going to cancel for 2020, please inform the All Stars Cricket [Helpdesk](#) so they can process the necessary refunds before informing the parents at your centre.

DO CLUBS NEED TO CONTACT PARENTS REGARDING CANCELLATIONS?

The ECB has contacted all parents directly to let them know of the cancellation of Dynamos Cricket and will be contacting All Stars parents regarding the return of All Stars Cricket. Whilst there is no requirement to inform Dynamos Cricket participants of the cancellation, we would ask that clubs inform All Stars parents of either their intention to reschedule All Stars sessions, or to cancel them for 2020.

HOW LONG WILL REFUND(S) TAKE TO BE PROCESSED?

Our Helpdesk is currently operating in a limited capacity due to COVID-19 and as such, it will take longer than normal to respond to enquiries and process refunds. Refunds will be processed within eight weeks from the point of request.

WILL CLUBS BE IMPACTED BY REFUNDS

Any participant refunds will have a direct impact on the bank accounts of the clubs involved. Clubs should ensure there is enough funds in the bank account that is linked to their Stripe account to cover the club portion of the amounts that will be refunded to participants, otherwise the refund will not be able to be processed, and it may result in the Stripe account being put on hold.

To minimise the impact on clubs and help support through this difficult time, the ECB will be issuing all centres that are impacted a one-off grant to cover their portion of the income split for refunded participants. We expect this grant to be distributed at the back end of the summer once all refunds have been processed. We know that it is vitally important to provide cricket opportunities for children and we hope clubs will be able to use this money to help provide some cricketing activity for children at your club later in the summer once the Government guidance allows.

HOW MUCH WILL THE ECB BE REFUNDING TO CLUBS

The refund will be a reversal of the payment process, for example, for an All Stars Cricket participant registering for a programme at £40, £35 will be split to the ECB, and £5 to the club running the programme – when a refund is issued, £35 will come from the ECB account, and £5 from the club Stripe account. To minimise the impact on clubs and help support through this difficult time, the ECB will be issuing all centres that are impacted a one-off grant to cover their portion of the income split for refunded participants up to the recommended retail price of £40.

As part of the refund process, it is possible that Stripe will charge a processing fee – if this is the case, the ECB will cover this in the aforementioned grant. Funds will be distributed to clubs later in the summer, once all refunds have been processed.

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OUR CLUB WAS PLANNING TO RUN ALL STARS CRICKET FOR THE FIRST TIME IN 2020. ARE THEY STILL ABLE TO DO SO?

The decision for clubs who are new to All Stars this year will be taken on a case by case basis with the local County Cricket Board. New All Stars clubs will have to demonstrate that they have undertaken the required training with their County Cricket Board and that all safeguarding checks are in place. If you are a new centre and still wish to run this summer, please contact your local County Cricket Board to see if it is feasible to undergo the required training and subsequently deliver the programme.